

# Virtual Infrastructure Solution

Your IT System | Your Data – protected – maintained – saved

YOU WORK – WE CARE

## Our Offer:

- Modern Server Architecture
- Server System tailored to customer requirements and exclusive usage
- Use of actual MS-Office or other Applications without Installation on the PC
- Secure, encrypted Data Communications Link
- To be used for 2 and more Users

## Your benefits:

- No procurement costs for Hardware, Software-Licenses\* (\* OS, MS Office, Antivirus)
- Protection against System defects, fire, burglary
- Data Backups daily/hourly as per request
- Use of up-to-date Software without additional costs
- Use without extra procurement cost on your current PC
- Access from anywhere
- Discharge from IT tasks
- Time for your business
- Support for System and Standard Applications included (MS Office, Antivirus)
- IT Professionals at your service

## Security features:

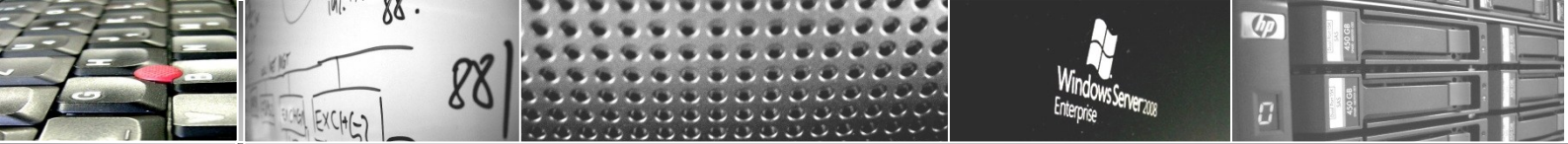
- High available and redundant Systems
- Proactive maintained Systems
- Smoke detection System
- Fire protection and extinction (SAPPHIRE quenching gas)
- Protection against over/under voltage. Lightning protection.
- Redundant power supply (UPS and Power Generator)
- Computer room with air-conditioned and access controlled

## Requirements:

- Internet access mobile or ADSL
- Laptop or Desktop PC
- Windows XP or higher
- Printer

## Costs (exclusive VAT):

- from CHF 750.-- / Month
  - includes:  
2 user accounts  
10GB Disk-Space  
MS Office  
MS Exchange (2GB per user)  
Antivirus  
Antispam
- Additional account from CHF 69.-- / Month (available anytime)
- No Setup Fees \* (\* OS, MS Office, Antivirus)
- Contract period min 12 Months
- Account decreasing possible by the end of each month

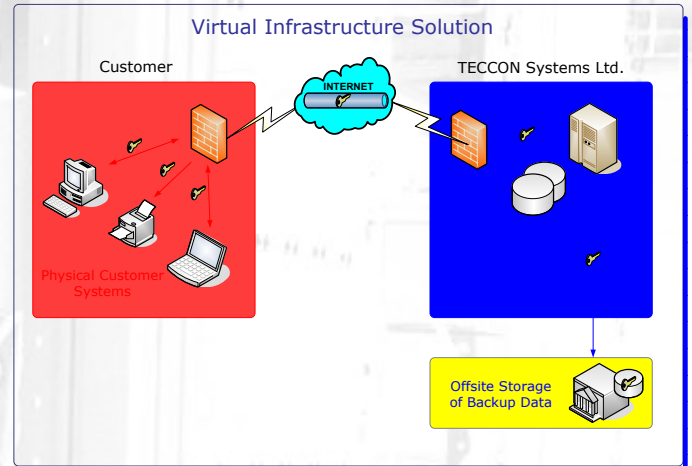


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## How does it work?

1. establish a connection to your Server System
2. start Word, Excel or any other installed Application
3. manage your Data  
manage your Email  
print
4. close Applications
5. disconnect from your Server connection



## How does this solution help us ...?

- Your system with all your data is backed up automatically in regular time cycles. You have nothing to do, specify only the backup cycle.
- Your system is maintained by us on the current level of security. Included are MS Windows/Office updates, antivirus updates etc.
- Your System is actively monitored. In case of a Hardware failure, your System is switched over to a replacement System. Automatically, within seconds.
- Your system and your data are operated in an entry secured and fire protected area. If a fire should arise despite everything, it is automatically extinguished using a quenching gas.
- A power outage is automatically bridged by emergency power. (UPS and emergency power diesel generator)

## What do I have to do in case of a problem ...?

- Support is included in the fee. If you encounter a technical problem, call us. (free Support limited to the Virtual Infrastructure with MS Office)
- If you have a problem with your PC, the Network or with your Software Application (e.g. Finance, ERP) on the Server System, you will gain extra from a special support fee.

## Are there any additional or hidden costs ...?

- Basically no. Everything is included in the fee. Pricing is based on the required services. Please request a quote.

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